

**MADISON COUNTY ROAD DEPARTMENT  
SERVICE CALL SCHEDULE  
FEBRUARY 2023**

# Madison County Road Department

Reporting Dates 02/01/23 through 02/28/23

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
32858	03/11/21 02/27/23	<b>Request Schedule Closed</b>	<b>Durations</b> 718.0 <b>S-to-C</b> 690.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Mister, Elaine South Deerfield Drive	South Deerfield Dr District 1
Needs ditching...possibly a culvert							
34043	08/04/21 02/16/23	<b>Request Schedule Closed</b>	<b>Durations</b> 561.0 <b>S-to-C</b> 544.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Engineering	Williams, Ossie Williams Brooks Rd	Williams Brooks Rd District 4
Need gravel and grading on road							
35763	12/14/21 02/17/23	<b>Request Schedule Closed</b>	<b>Durations</b> 430.0 <b>S-to-C</b> 412.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Engineering	Kynneddy, Cynthia Glenview Ct	Glenview Ct District 4
Gravel has washed out on culvert							
36046	02/28/22 02/24/23	<b>Request Schedule Closed</b>	<b>Durations</b> 361.0 <b>S-to-C</b> 336.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Merritt, Cherry Pecan St	Pecan St District 4
Need culvert installed							
36468	04/18/22 02/21/23	<b>Request Schedule Closed</b>	<b>Durations</b> 309.0 <b>S-to-C</b> 287.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Engineering	Horton, Lee 109 Old Stagecoach Ln	Old Stagecoach Lane
Don't have true ditches to hold water. Water is coming on to property from road							
36506	04/19/22 02/06/23	<b>Request Schedule Closed</b>	<b>Durations</b> 293.0 <b>S-to-C</b> 286.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Caldwell, Josh 539 Traceview Rd	Traceview Rd District 1
Ditch is retaining water mostly downthe road in the ditch							
36517	04/20/22 02/08/23	<b>Request Schedule Closed</b>	<b>Durations</b> 294.0 <b>S-to-C</b> 285.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Resident 216 Summit Dr	Summit Dr District 1
Requesting ditch between the addresses of 214-216 Summit Dr							

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36548	04/22/22 02/15/23	Request Schedule Closed	Durations 299.0 S-to-C 283.0 O-to-C	Grading Medium Priority  Requesting to have road graded	Brown, Shirley Engineering	Jones Rocky Hill Rd Rocky Hill Rd District 5
36568	04/25/22 02/10/23	Request Schedule Closed	Durations 291.0 S-to-C 280.0 O-to-C	Ditching Medium Priority  Ditch and culvert needs cleaning causing the road to washing out	Brown, Shirley Engineering	Resident 1693 Swamp Rd Swamp Rd District 5
36594	04/27/22 02/14/23	Request Schedule Closed	Durations 293.0 S-to-C 278.0 O-to-C	Ditching Medium Priority  Requesting to have ditches cleaned out	Brown, Shirley Engineering	Resident 402 Stout Rd Stout Rd District 3
36599	04/27/22 02/21/23	Request Schedule Closed	Durations 300.0 S-to-C 278.0 O-to-C	Ditching Medium Priority  Needs ditching	Brown, Shirley Engineering	Vance, Billy 143 Strong Rd Strong Rd District 1
36682	05/04/22 02/20/23	Request Schedule Closed	Durations 292.0 S-to-C 271.0 O-to-C	Ditching Medium Priority  Requesting to have ditching done where water is standing in ditch. Needs to be cleaned out.	Brown, Shirley Engineering	Resident 1317 North Old Canton Rd North Old Canton Rd District 1
36707	05/09/22 02/22/23	Request Schedule Closed	Durations 289.0 S-to-C 266.0 O-to-C	Ditching Medium Priority  Ditching and cleaning of culvert needed at his address. He has no true ditches	Brown, Shirley Engineering	Klauder, Tommy 143 Twelve Oaks Trace Twelve Oaks Trace District 4
36714	05/09/22 02/21/23	Request Schedule Closed	Durations 288.0 S-to-C 266.0 O-to-C	Ditching Medium Priority  Needs ditching on Coker Rd near the gates	Brown, Shirley Engineering	Mills, Nancy Coker Rd Coker Rd District 3

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36722	05/10/22 02/21/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 287.0 <b>S-to-C</b> 265.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Engineering	Resident 109 Old Stagecoach Lane	Old Stagecoach Lane
Grading/ reworking ditch to flow around lot corner properly and prevent water from backing up in yard							
37028	06/13/22 02/17/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 249.0 <b>S-to-C</b> 231.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Robinson, John T North Old Canton Rd	North Old Canton Rd District 1
Has a drop off from the road. Made need an asphalt tie in							
37077	06/16/22 02/09/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 238.0 <b>S-to-C</b> 228.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Porter, Charles Mount Olive Church Rd	Mt Olive Church Rd District 3
Needs repair							
37296	07/07/22 02/06/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 214.0 <b>S-to-C</b> 207.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Wilson, Rosa 180 Twelve Oaks Rd	Twelve Oaks Rd District 5
Requesting to have a culvert installed at new driveway. Will have it flagged							
37406	07/18/22 02/16/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 213.0 <b>S-to-C</b> 196.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Caller 306 Renees Way	Renees Way District 1
Needs ditching							
37527	08/01/22 02/16/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 199.0 <b>S-to-C</b> 182.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Arnold, Kim 306 Renees Way	Renees Way District 1
Ditches need cleaning in cul-d-sec keeping it from flooding the yards							
37555	08/04/22 02/09/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 189.0 <b>S-to-C</b> 179.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Penn Virililia Rd	Virililia Rd District 4
On this road between Stokes and Patrick Rd ditches are stopped up							

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37642	08/16/22 02/24/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 192.0 <b>S-to-C</b> 167.0 <b>O-to-C</b>	Ditching Medium Priority Needs ditching	Brown, Shirley Road Maintenance	McDonald, Richard McDonald Rd McDonald Rd District 3
37686	08/24/22 02/14/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 174.0 <b>S-to-C</b> 159.0 <b>O-to-C</b>	Culvert Repair Medium Priority Culvert going under the road is washing out	Brown, Shirley Road Maintenance	Lane, Johnny Shamrock Dr Shamrock Dr District 3
37697	08/26/22 02/13/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 171.0 <b>S-to-C</b> 157.0 <b>O-to-C</b>	Ditching Medium Priority Needs ditching	Brown, Shirley Road Maintenance	Jones, Shelia Trace Harbor Rd Trace Harbor Rd District 1
37943	09/22/22 02/09/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 140.0 <b>S-to-C</b> 130.0 <b>O-to-C</b>	Ditching Medium Priority Requesting to have ditches cleaned and dug out and culvert clean to stop water from road flooding unto property	Brown, Shirley Road Maintenance	Queen, Mildred 528 Virililia Rd 528 Virililia Rd District 4
38030	10/07/22 02/10/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 126.0 <b>S-to-C</b> 115.0 <b>O-to-C</b>	Gravel Medium Priority Need gravel on culvert, washing away from ditch across from address	Brown, Shirley Road Maintenance	Patton Pisgah Bottom Rd Pisgah Bottom Rd District 5
38093	10/18/22 02/28/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 133.0 <b>S-to-C</b> 104.0 <b>O-to-C</b>	Grading Medium Priority Name: Billy D Parker ns, the gravel road has formed some deep holes and it is six	Brown, Shirley Road Maintenance	Parker, Billy Gunter Lane Gunter Lane District 3
38110	10/24/22 02/27/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 126.0 <b>S-to-C</b> 98.0 <b>O-to-C</b>	Grading Medium Priority Road needs at least 6 or 7 loads of clay gravel according to Lawrence.	Brown, Shirley Engineering	Morris, Lawrence George Rd George Rd District 5

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38125	10/26/22 02/06/23	<b>Request Schedule Closed</b>	<b>Durations</b> 103.0 <b>S-to-C</b> 96.0 <b>O-to-C</b>	Ditching Medium Priority Need ditching	Brown, Shirley Road Maintenance	Burks, Patrick Robinson Rd	Robinson Rd District 4
38146	11/04/22 02/03/23	<b>Request Schedule Closed</b>	<b>Durations</b> 91.0 <b>S-to-C</b> 87.0 <b>O-to-C</b>	Ditching Medium Priority Needs ditching from 554 all down the road	Brown, Shirley Road Maintenance	Caller Main st	Main St District 5
38175	11/10/22 02/23/23	<b>Request Schedule Closed</b>	<b>Durations</b> 105.0 <b>S-to-C</b> 81.0 <b>O-to-C</b>	Gravel Medium Priority Need gravel on culvert	Brown, Shirley Road Maintenance	Saddler, Pearl Catlett Rd	Catlett Rd District 3
38186	11/14/22 02/16/23	<b>Request Schedule Closed</b>	<b>Durations</b> 94.0 <b>S-to-C</b> 77.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Williams, Monica Hwy 16	Hwy 16 District 5
38228	11/28/22 02/08/23	<b>Request Schedule Closed</b>	<b>Durations</b> 72.0 <b>S-to-C</b> 63.0 <b>O-to-C</b>	Gravel Medium Priority Need gravel on culvert	Brown, Shirley Road Maintenance	Curtina Dry Creek Rd	Dry Creek Rd District 5
38230	11/28/22 02/16/23	<b>Request Schedule Closed</b>	<b>Durations</b> 80.0 <b>S-to-C</b> 63.0 <b>O-to-C</b>	Culvert Repair Medium Priority Culvert collapsed	Brown, Shirley Road Maintenance	Hollis, Joseph Barnes Rd	Barnes Rd District 1
38233	11/29/22 02/07/23	<b>Request Schedule Closed</b>	<b>Durations</b> 70.0 <b>S-to-C</b> 62.0 <b>O-to-C</b>	Gravel Medium Priority Culvert going under the road near True Light Church needs gravel	Brown, Shirley Road Maintenance	Unknown Summerlin Rd	Summerlin Rd District 5

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38250	12/05/22 02/08/23	<b>Request Schedule Closed</b>	<b>Durations</b> 65.0 <b>S-to-C</b> 56.0 <b>O-to-C</b>	Culvert Repair Medium Priority Needs new culvert	Brown, Shirley Road Maintenance	Johnson John Day Rd John Day Rd District 5
38264	12/07/22 02/07/23	<b>Request Schedule Closed</b>	<b>Durations</b> 62.0 <b>S-to-C</b> 54.0 <b>O-to-C</b>	Culvert Installation Medium Priority Requesting for new culvert, due to flooding	Brown, Shirley Road Maintenance	Smith, Arnetera Pleasant Gift Rd Pleasant Gift Rd District 5
38269	12/07/22 02/15/23	<b>Request Schedule Closed</b>	<b>Durations</b> 70.0 <b>S-to-C</b> 54.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Jackson, Felicia N Old Canton Rd N Old Canton Rd District 1
38291	12/14/22 02/23/23	<b>Request Schedule Closed</b>	<b>Durations</b> 71.0 <b>S-to-C</b> 47.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Deer, Dan Stout Rd Stout Rd District 3
38295	12/15/22 02/14/23	<b>Request Schedule Closed</b>	<b>Durations</b> 61.0 <b>S-to-C</b> 46.0 <b>O-to-C</b>	Gravel Medium Priority Needs gravel in a hole on the side of the road close to this address	Brown, Shirley Road Maintenance	Unknown Tyler Ln Tyler Ln District 3
38299	12/15/22 02/23/23	<b>Request Schedule Closed</b>	<b>Durations</b> 70.0 <b>S-to-C</b> 46.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Hollins, Essie 456 C Livingston Vernon Rd 456 C Livingston Vernon Rd District 4
38300	12/15/22 02/21/23	<b>Request Schedule Closed</b>	<b>Durations</b> 68.0 <b>S-to-C</b> 46.0 <b>O-to-C</b>	Culvert Repair Medium Priority Needs culvert replaced.	Brown, Shirley Road Maintenance	Hollis, Erica Barnes Road Barnes Rd District 1

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38314	12/19/22 02/10/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 53.0 <b>S-to-C</b> 42.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert replaced	Brown, Shirley Road Maintenance	Williams Pisgah Bottom Rd Pisgah Bottom Rd District 5
38351	01/04/23 02/17/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 44.0 <b>S-to-C</b> 26.0 <b>O-to-C</b>	Gravel Medium Priority Need gravel on culvert, uneven hump	Brown, Shirley Road Maintenance	Saddler, Pearl Catlett Rd Catlett Rd District 3
38359	01/05/23 02/10/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 36.0 <b>S-to-C</b> 25.0 <b>O-to-C</b>	Gravel Medium Priority Name: Thomas Cox	Brown, Shirley Engineering	Cox, Thomas Childress Lane Childress Ln District 4
38366	01/05/23 02/14/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 40.0 <b>S-to-C</b> 25.0 <b>O-to-C</b>	Gravel Medium Priority Culvert going under the road , gravel has washed out leaving a deep sink hole	Brown, Shirley Road Maintenance	Smith, Edward Lottville Rd Lottville Rd District 5
38375	01/09/23 02/09/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 31.0 <b>S-to-C</b> 21.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need new culvert at this address, but on Virgin Mary Rd side	Brown, Shirley Road Maintenance	Myles, Eddie Smith Ln Smith Ln District 5
38385	01/10/23 02/23/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 44.0 <b>S-to-C</b> 20.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed, marked with pink flags.	Brown, Shirley Road Maintenance	McGee, Alisa 532 Ratliff Ferry Rd Ratliff Ferry Rd District 5
38399	01/12/23 02/17/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 36.0 <b>S-to-C</b> 18.0 <b>O-to-C</b>	Culvert Repair Medium Priority Drain causing flooding	Brown, Shirley Road Maintenance	Mohammed, Khali Woodbine Ct Woodbine Ct District 1



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38402	01/12/23 02/20/23	<b>Request Schedule Closed</b>	<b>Durations</b> 39.0 <b>S-to-C</b> 18.0 <b>O-to-C</b>	Gravel Medium Priority Needs gravel and grading	Brown, Shirley Road Maintenance	Caller St. Catherine Rd St Catherine Rd District 5
38405	01/13/23 02/13/23	<b>Request Schedule Closed</b>	<b>Durations</b> 31.0 <b>S-to-C</b> 17.0 <b>O-to-C</b>	Culvert Repair Medium Priority Need culvert extended	Brown, Shirley Road Maintenance	Myers, Lee 503 Catlett Rd Catlett Rd District 3
38407	01/13/23 02/24/23	<b>Request Schedule Closed</b>	<b>Durations</b> 42.0 <b>S-to-C</b> 17.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed marked with white flags. Will call back with address to mobile home.	Brown, Shirley Road Maintenance	Killins, Willie 709 Ratliff Ferry Rd Ratliff Ferry Rd District 5
38412	01/17/23 02/22/23	<b>Request Schedule Closed</b>	<b>Durations</b> 36.0 <b>S-to-C</b> 13.0 <b>O-to-C</b>	Culvert Repair Medium Priority Culvert needs replacing, damage while cleaning the ditches out	Brown, Shirley Road Maintenance	Kaci Pat Luckett Rd Pat Luckett Rd District 5
38415	01/17/23 02/10/23	<b>Request Schedule Closed</b>	<b>Durations</b> 24.0 <b>S-to-C</b> 13.0 <b>O-to-C</b>	Culvert Repair Medium Priority Culvert is caving in on this road, West of Parkinson Rd	Brown, Shirley Road Maintenance	Howard, Bill Virililia Rd Virililia Rd District 4
38422	01/18/23 02/17/23	<b>Request Schedule Closed</b>	<b>Durations</b> 30.0 <b>S-to-C</b> 12.0 <b>O-to-C</b>	Culvert Repair Medium Priority Culvert needs widening on both ends, culvert too short	Brown, Shirley Road Maintenance	Horn, Briaen Mt Pilgrim Rd Mt Pilgrim Rd District 5
38429	01/19/23 02/28/23	<b>Request Schedule Closed</b>	<b>Durations</b> 40.0 <b>S-to-C</b> 11.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Johnson, Lauren 111 Stormy Dr Stormy Dr District 4

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38448	01/24/23 02/08/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 15.0 <b>S-to-C</b> 6.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Need culvert installed	Brown, Shirley Road Maintenance	Unknown Pat Lockett Rd District 5
38450	01/24/23 02/28/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 35.0 <b>S-to-C</b> 6.0 <b>O-to-C</b>	Gravel Medium Priority  Need gravel on driveway	Brown, Shirley Road Maintenance	Jordan, Robert Harris Rd District 4
38452	01/24/23 02/08/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 15.0 <b>S-to-C</b> 6.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert need repaired	Brown, Shirley Road Maintenance	Morrison, Mark Allenwood Dr District 5
38453	01/24/23 02/06/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 13.0 <b>S-to-C</b> 6.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority  Culvert under road is stopped up	Brown, Shirley Road Maintenance	Unknown Ancient Oaks Dr District 3
38455	01/24/23 02/09/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 16.0 <b>S-to-C</b> 6.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority  Culvert flooding the road, not his property	Brown, Shirley Road Maintenance	Hollis, Joseph Barnes Rd District 1
38459	01/25/23 02/28/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 34.0 <b>S-to-C</b> 5.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Need culvert cleaned out or replaced with bigger culvert. Culvert is said to cause other residents to flood in the area.	Brown, Shirley Road Maintenance	Shields 110 Cotton Blossom Rd District 4
38460	01/25/23 02/24/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 30.0 <b>S-to-C</b> 5.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Between these two addresses, the asphalt is washing away from the culvert going under the road	Brown, Shirley Road Maintenance	Ruby Holmes Hollow Ln District 5

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Open Requests:	63	149.8 S-to-C Average Duration			
		133.0 O-to-C Average Duration			

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Total Requests:	63	149.8 S-to-C Average Duration			
		133.0 O-to-C Average Duration			

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